



VENUE MANAGEMENT ASSOCIATION
(ASIA AND PACIFIC) LIMITED

**INSTITUTE OF
VENUE SAFETY
AND SECURITY**

IVSS PROSPECTUS

Keeping our venues safe.

Sunday 24 - Friday 29 August 2025



*Invest in your team,
protect your brand and
foster a culture of
safety and compliance.*

ABOUT IVSS

The VMA is committed to enhancing the safety, security and service of the venue management industry. Through a proactive approach, the VMA's Institute of Venue Safety and Security (IVSS) is training professionals engaged in venue management, those involved in supplying the industry, or those working in safety and security roles within the field.

Enhance your knowledge and upskill employees to safeguard your organisation against risks and threats.



**INSTITUTE OF
VENUE SAFETY
AND SECURITY**

WHO SHOULD ATTEND?

- Head of Operations
- Facility Managers
- Security Managers
- Head of People and Culture
- CFOs
- WHS Managers and Representatives
- Company Secretaries
- Suppliers to the industry





"Learning from experts to properly protect your venue's security is absolutely necessary in mitigating the growing risks facing the live event industry.

In creating and offering IVSS, VMA offers an extraordinary opportunity to garner high-quality resources, standards and defensible actions in creating and maintaining a safe environment for the protection of everyone."

*Brad Mayne CVE , President and CEO
INTERNATIONAL ASSOCIATION OF
VENUE MANAGERS*

IVSS PROGRAM

IVSS is a two-year program delivered by a diverse range of experts to train venue and event managers, security professionals and other key personnel. Our Instructors are industry-leading professionals from Australia, New Zealand, and Europe in roles such as Global Vice President, Risk; Head of Security and Safety; Director of Facilities; Vice President IT & Security; and more.

The two-year program is comprised of:

- Two x one-week residential programs held in August of each year delivering 25 safety and security-specific subjects utilising case studies, classroom discussions, industry best-practice analyses, industry specialist panels, and small group discussions to ensure you master them all;
- Each one-week residential includes daily Independent Discussion Groups (IDG's) where students dive deep into discussions on the subjects covered throughout the day. IDG's include venue site visits to ensure that the teachings are applied directly into the workplace;
- Venue Application Projects where students are provided with resources to apply and implement the teachings back in the workplace. The resources are discussed in the IDG's to ensure application and implementation can commence immediately; plus
- Quarterly IVSS Town Halls: A platform and community for our IVSS instructors and students to stay connected throughout the year and discuss issues and topics relevant to venue safety and security.

IVSS will equip students with the best practices, resources and tools needed to face the ever-changing landscape of providing safe venues. Students are varied in their roles and the program is designed for individuals at any level in their career.

WHAT WILL ATTENDEES LEARN?

Year 1

- Introduction to Risk Assessment
- Health & Safety Law: Duties & Obligations
- ISO45001: Safety Management Systems
- Onsite Building Code Compliance & Site Security
- Cyber Security Panel
- Fundamentals of Venue Security
- Security Operations: Facility
- Fundamentals of Emergency Planning including AS3745
- Fundamentals of Crowd Management
- Behavioural Detection & Violence De-escalation
- Safety & Security Leadership: Training & Induction
- Safety & Security Policies, Procedures, Documentation & Reporting
- Venue & Event Planning
- And more!

Year 2

- Managing Events Around Severe Weather
- Business Continuity & Crisis Management
- Safety & Security Auditing & Assurance
- Security Risk Assessment – Conducting Threat & Vulnerability Assessment
- Advanced Security Operations: Events & Mass Gatherings
- Counter Terrorism
- Advanced Crowd Psychology & Crowd Science
- Venue & Event Accessibility
- Event Control Room Operations in Public Venues
- Safety & Security Leadership: Communication & Information Sharing
- Safety & Security Leadership: Governance, Strategy, Budgeting, Change & Influence
- Building a Resilience Security Culture, Ethics & Professional Conduct
- And more!

FEES FOR YEAR 1 & 2 STUDENTS

NON-MEMBER WITH ACCOM.

\$5390
incl GST

- ✓ 5 nights single accommodation at Pullman, Sydney Olympic Park
- ✓ Check-in Sunday, 24 August & check-out Friday, 29 August 2025
- ✓ Breakfast, lunch, daily breaks & all dinners
- ✓ Site Visits & Offsite Dinner
- ✓ Guest Speaker Dinner
- ✓ Graduation Ceremony & Dinner

POPULAR

MEMBER WITH ACCOM.

\$4890
incl GST

- ✓ 5 nights single accommodation at Pullman, Sydney Olympic Park
- ✓ Check-in Sunday, 24 August & check-out Friday, 29 August 2025
- ✓ Breakfast, lunch, daily breaks & all dinners
- ✓ Site Visits & Offsite Dinner
- ✓ Guest Speaker Dinner
- ✓ Graduation Ceremony & Dinner

MEMBER WITHOUT ACCOM.

\$3495
incl GST

- ✓ Site Visits & Offsite Dinner
- ✓ Guest Speaker Dinner
- ✓ Graduation Ceremony & Dinner
- ✓ Lunch, daily breaks & all dinners

NON-MEMBER WITHOUT ACCOM.

\$3995
incl GST

- ✓ Site Visits & Offsite Dinner
- ✓ Guest Speaker Dinner
- ✓ Graduation Ceremony & Dinner
- ✓ Lunch, daily breaks & all dinners

MEET YOUR INSTRUCTORS



**Wayne Middleton CVE
(IVSS Chair)**

Global Vice President, Risk,
Momentum Technologies



Jenny Muldoon

Head of Visitor Services,
Sydney Opera House



Greg Allen

Health Safety and Security
Manager, *Te Pae Christchurch
Convention Centre*



Michael Roberts

Associate Security
Consultant, *Arup*



Al Baxter

Senior Principal, Architect,
Populous



Scott Taylor CPP, JP

Managing Director, *Praesidium
Risk & Resilience*



Hannah Foster

Chief Information Security and
Privacy Officer, *Live Nation*



**International Guest Instructor
Morten Therkildsen**

Director of Safety,
Fonden, Roskilde Festival



Mel Goodman

Head of Events and Venue
Operations,
Sydney Showground



James Wagg

Group Director of Facilities,
ASM Global (APAC)



Rebecca Purcell

General Manager, Events &
Venue Management
Optus Stadium – VenuesLive



Jim Fidler

Director of Security/Owner
*Secure Events and Assets
(SEAA)*



CONTACT

(07) 5575 9185

EDUCATION@VMA.ORG.AU

vma.org.au/ivss