

## Institute of Venue Safety and Security 2023 Program

|                                                     | End Time                                             | Course ID | Program                                                        | Instructor                                                                                  | Co Instructor                      | Locatio                                   |
|-----------------------------------------------------|------------------------------------------------------|-----------|----------------------------------------------------------------|---------------------------------------------------------------------------------------------|------------------------------------|-------------------------------------------|
|                                                     |                                                      |           | Sunday, 27 August 2023 (We                                     | elcome and Reception)                                                                       |                                    |                                           |
| re 1400                                             |                                                      |           | Instructor and Student Ho                                      | otel Check In (Registration De                                                              | esk at Novotel)                    | Novote                                    |
|                                                     |                                                      |           | Walk to C                                                      | ommBank Stadium (7mins)                                                                     |                                    |                                           |
| 1400                                                | 1500                                                 |           | Instructor Meeting and Venue Famile                            |                                                                                             |                                    | CBS                                       |
| 1515                                                | 1530                                                 |           | Welcome and Housekeeping/Afternoon Tea                         |                                                                                             |                                    | CBS                                       |
| 1530                                                | 1615                                                 |           | Behavioural Awareness/Ice Breaker                              | Leanne Walsh                                                                                | NA                                 | CBS                                       |
| 1615                                                | 1800                                                 | 401       | Risk Management                                                | Wayne Middleton                                                                             | Sue Max                            | CBS                                       |
| 1800                                                | 2000                                                 |           | V                                                              | Velcome Reception                                                                           |                                    | CBS                                       |
|                                                     |                                                      |           | Monday, 28 August 2023 (Venu                                   | e Tour and Offsite Dinner)                                                                  |                                    |                                           |
|                                                     |                                                      |           |                                                                | Breakfast at Hotel                                                                          |                                    | Novot                                     |
| 800                                                 | 945                                                  | 402       | Duty of Care/Safety Management Systems                         | Darren Horne                                                                                | Wayne Middleton                    | CBS                                       |
| 945                                                 | 1015                                                 | -         |                                                                | Morning Tea                                                                                 |                                    | CBS                                       |
| 1015                                                | 1200                                                 | 403       | Security Operations (1)                                        | Michael Roberts                                                                             | Johnny Naofal                      | CBS                                       |
| 1200                                                |                                                      |           |                                                                | Lunch                                                                                       |                                    | CBS                                       |
| 1300                                                | 1300                                                 | 404       | Security Operations (2)                                        | Johnny Naofal                                                                               | Michael Roberts                    | CBS                                       |
| 1445                                                | 1515                                                 | -10-1     |                                                                | Afternoon Tea                                                                               | Michael Roberts                    | CBS                                       |
| 1115                                                | 1515                                                 |           | Independent Discussion Group (IDG) - Case                      |                                                                                             |                                    | 655                                       |
| 1515                                                | 1700                                                 |           | Study, Security Risk Assesment and Ops Plan                    | James Wagg                                                                                  | Stuart Lyon                        | CBS                                       |
| 1700                                                | 1730                                                 | 1001      | Study, Security hisk Assesment and Ops Han                     | Free Time                                                                                   | Stuart Lyon                        | CDS                                       |
| 1700                                                |                                                      |           | Bus departs Novotel                                            | • Venue Tour and Dinner at S                                                                | CG/Allianz                         | SCG                                       |
| 1730                                                | 2130                                                 |           | Tuesday, 29 August 2023 (Guest Sp                              |                                                                                             | -                                  | 300                                       |
|                                                     | <b> </b>                                             |           |                                                                |                                                                                             | )                                  |                                           |
| 000                                                 | 0.45                                                 | 405       |                                                                | Breakfast at Hotel                                                                          |                                    | Novot                                     |
| 800                                                 | 945                                                  | 405       | Crowded Places                                                 | Sue Max                                                                                     | James Wagg                         | CBS                                       |
| 945                                                 | 1015                                                 |           |                                                                | Morning Tea                                                                                 |                                    | CBS                                       |
| 1015                                                | 1200                                                 | 406       | Venue and Event Planning                                       | Jenny Muldoon                                                                               | Mark Oxnam                         | CBS                                       |
| 1200                                                | 1300                                                 |           | Lunch                                                          |                                                                                             |                                    | CBS                                       |
| 1300                                                | 1445                                                 | 408       | Emergency Management                                           | Stuart Lyon                                                                                 | Mark Oxnam                         | CBS                                       |
| 1445                                                | 1515                                                 |           |                                                                | Afternoon Tea                                                                               |                                    | CBS                                       |
|                                                     |                                                      |           |                                                                | Sue Max                                                                                     | Darren Horne                       |                                           |
| 1515                                                | 1700                                                 | IDG2      | IDG                                                            | Michael Roberts                                                                             | Jenny Muldoon                      | CBS                                       |
| 1700                                                | 1830                                                 |           |                                                                | Free Time                                                                                   |                                    |                                           |
|                                                     |                                                      |           |                                                                |                                                                                             |                                    |                                           |
| 1830                                                | 2030                                                 |           | Guest Speaker Dinner - Nick Ma                                 | rtin, Head of Strategic Risk Co                                                             | onsulting and MARSH                | Novot                                     |
|                                                     |                                                      |           | Wednesday, 30 August 2023 (Working Dinner)                     |                                                                                             |                                    |                                           |
|                                                     | ·                                                    |           |                                                                | Breakfast at Hotel                                                                          |                                    | Novot                                     |
| 800                                                 | 945                                                  | 407       | Business Continuity                                            | Stuart Lyon                                                                                 | Wayne Middleton                    | CBS                                       |
| 945                                                 | 1015                                                 | 407       |                                                                | Morning Tea                                                                                 | wayne whatecon                     | CBS                                       |
| 1015                                                | 1015                                                 | 400       | Building Code Compliance                                       | Al Baxter                                                                                   | Sue Max                            | CBS                                       |
| 1200                                                | 1200                                                 | 409       |                                                                | Lunch                                                                                       | Sue Max                            | CBS                                       |
| 1200                                                | 1300                                                 | 410       | International Keynote Address - Crowd Manag                    |                                                                                             | Morten Therkilsden                 | CBS                                       |
| 1445                                                | 1445                                                 | 410       | International Reynote Address - Crowd Manag                    | Afternoon Tea                                                                               | Morten merkilsden                  | CBS                                       |
| 1515                                                |                                                      | 411       | Cuber Convitu                                                  | Nic Boling                                                                                  |                                    |                                           |
|                                                     |                                                      | 411       | Cyber Security                                                 |                                                                                             |                                    | CBS                                       |
| 1700                                                | 1800                                                 |           |                                                                | tion (Working Dinner - STUD                                                                 | ,                                  | CBS                                       |
| 4000                                                | 4000                                                 | 10.00     | 100                                                            | All Instructors in room in                                                                  | itially for support then free time | 6.0.6                                     |
| 1800                                                | 1930                                                 | IDG3      |                                                                |                                                                                             |                                    | CBS                                       |
|                                                     | ļ                                                    |           | Thursday, 31 August 2023                                       |                                                                                             |                                    |                                           |
|                                                     |                                                      |           |                                                                | Breakfast at Hotel                                                                          |                                    | Novot                                     |
|                                                     |                                                      | 412       | Cyber Security Live Panel                                      | Nic Boling                                                                                  | Hannah Foster (via Zoom)           | CBS                                       |
| 845                                                 | 945                                                  |           |                                                                | Morning Tea                                                                                 |                                    | CBS                                       |
| 945                                                 | 1015                                                 |           |                                                                |                                                                                             |                                    |                                           |
| 945<br>1015                                         | 1015<br>1200                                         |           | Crowd Psychology                                               | Morten Therkilsden                                                                          |                                    | CBS                                       |
| 945<br>1015<br>1200                                 | 1015<br>1200<br>1300                                 | 413       |                                                                | Morten Therkilsden<br>Lunch                                                                 |                                    | CBS<br>CBS                                |
| 945<br>1015<br>1200<br>1300                         | 1015<br>1200<br>1300<br>1445                         | 413       | Crowd Psychology<br>IDG - Presentation of Case Studies         | Morten Therkilsden<br>Lunch<br>Wayne Middleton                                              | Stuart Lyon                        | CBS<br>CBS<br>CBS                         |
| 945<br>1015<br>1200                                 | 1015<br>1200<br>1300                                 | 413       |                                                                | Morten Therkilsden<br>Lunch                                                                 | Stuart Lyon                        | CBS<br>CBS<br>CBS                         |
| 945<br>1015<br>1200<br>1300                         | 1015<br>1200<br>1300<br>1445                         | 413       |                                                                | Morten Therkilsden<br>Lunch<br>Wayne Middleton                                              | Stuart Lyon                        | CBS<br>CBS<br>CBS<br>CBS                  |
| 945<br>1015<br>1200<br>1300<br>1445                 | 1015<br>1200<br>1300<br>1445<br>1515                 | 413       |                                                                | Morten Therkilsden<br>Lunch<br>Wayne Middleton<br>Afternoon Tea                             | Stuart Lyon                        | CBS<br>CBS<br>CBS<br>CBS                  |
| 945<br>1015<br>1200<br>1300<br>1445<br>1515         | 1015<br>1200<br>1300<br>1445<br>1515<br>1645<br>1830 | 413       | IDG - Presentation of Case Studies                             | Morten Therkilsden<br>Lunch<br>Wayne Middleton<br>Afternoon Tea<br>Examination              | Stuart Lyon                        | CBS<br>CBS<br>CBS<br>CBS<br>CBS           |
| 945<br>1015<br>1200<br>1300<br>1445<br>1515<br>1645 | 1015<br>1200<br>1300<br>1445<br>1515<br>1645<br>1830 | 413       | IDG - Presentation of Case Studies                             | Morten Therkilsden<br>Lunch<br>Wayne Middleton<br>Afternoon Tea<br>Examination<br>Free Time | Stuart Lyon                        | CBS<br>CBS<br>CBS<br>CBS<br>CBS           |
| 945<br>1015<br>1200<br>1300<br>1445<br>1515<br>1645 | 1015<br>1200<br>1300<br>1445<br>1515<br>1645<br>1830 | 413       | IDG - Presentation of Case Studies<br>Friday, 1 September 2023 | Morten Therkilsden<br>Lunch<br>Wayne Middleton<br>Afternoon Tea<br>Examination<br>Free Time | Stuart Lyon                        | CBS<br>CBS<br>CBS<br>CBS<br>CBS<br>Parkro |